keymarkCLOUD™

Don't let poor visibility threaten productivity

Take charge of your resources and evolve your OnBase experience with better server monitoring and management from KeyMark Cloud.

KeyMark Cloud alleviates the most common pain points with alternative hosted service offerings. Is your managed server bogged down by:

- Clunky and time-consuming data extract
- Poor visualization of resources
- Impossibly long service times
- Difficulty scaling
- Software and OS version depreciation
- Offshore or unavailable support

keymarkCLOUD™ is a hosted solution providing infrastructure and managed services at the application layer.

Features

- Real-time tracking of enterprise resources (i.e. systems, usage, server requests)
- Customizable dashboards
- On-demand remote computing
- Isolated virtual networks
- Central repository of user, application, and service secrets
- Server automated patching, updating, and back-up
- Dedicated ticketing systems
- Quarterly security and performance briefings

Benefits

- 24/7 secure server monitoring and reporting
- Visibility into who is accessing your cloud — where, when, and why
- Records of events including noticeable patterns
- Visualization of metrics and performance
- Up-to-date OS and Windows systems
- Mitigated security and system downtime
- Rapid response teams meeting your business needs

Meet your service needs with resources at the ready

KeyMark's standards of being knowledgeable, trustworthy, and highly responsive apply to your server service.

Incident Level	Our Response Time
Urgent - Preventing people from doing their work	ASAP
High Priority - Affecting a large number of users without halting productivity	Within 2 hours or 4 after-hours
Medium-Priority - Average problems, inconvenient to a small group of users	4-8 hours
Resource/Change Control - Requested changes to support growth or performance	Scheduled Event

LET'S KEEP GROWING TOGETHER.

KeyMark Cloud was created to fill a growing need in the marketplace for a feature-rich, visual, and secure way to manage and monitor enterprise resources. With a team operating in your time zone, we're ready and available to bring your cloud server to the next level.

Get in touch
Give us a call at **864-343-0420** or email us at **sales@keymarkinc.com** to begin a conversation with a knowledgeable engineer.